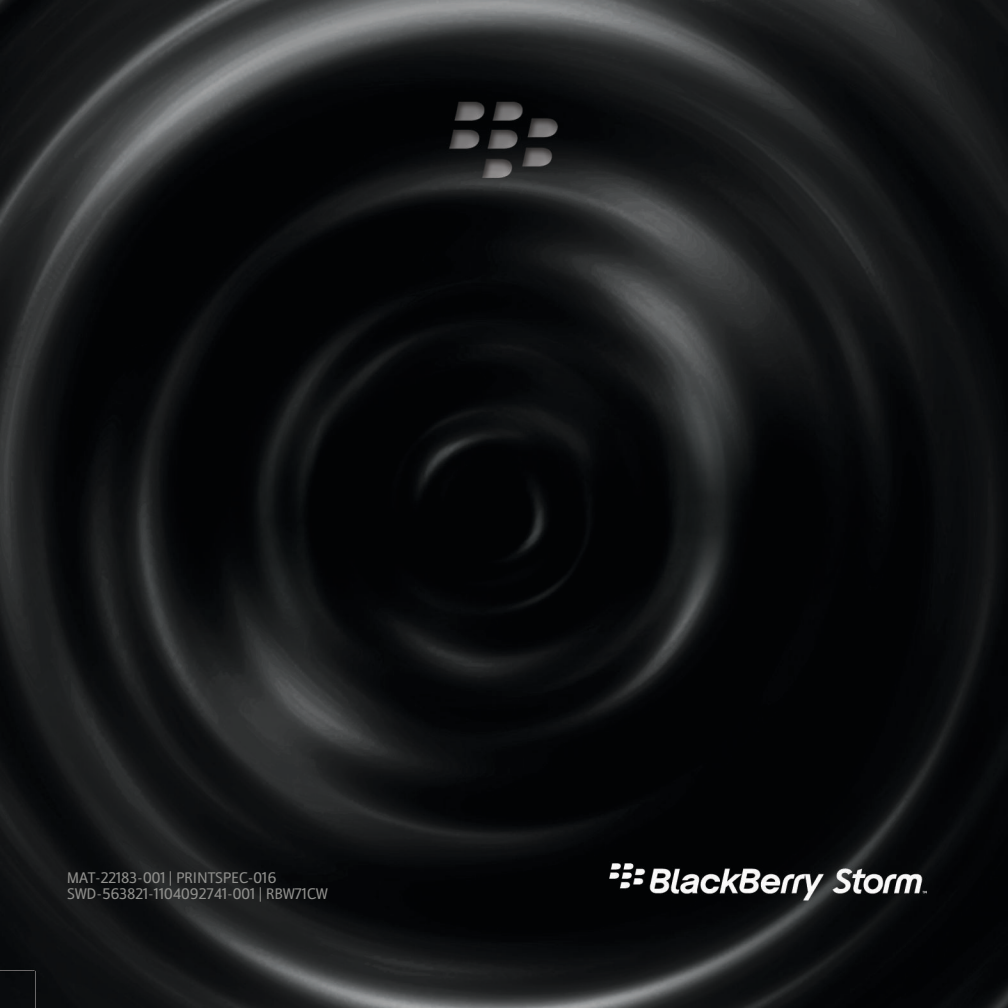
Getting Started Guide

BlackBerry Storm 9530 Smartphone

BlackBerry Storm



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BlackBerry Storm

Contents

Welcome to BlackBerry! **3**

Set up your device **5**

Insert the battery 5

Charge the battery 6

Complete the setup wizard 8

Learn the basics **11**

Move around the screen 12

Applications 12

Move between screens 14

Open a menu 15

Change your screen orientation 15

About the SurePress touch screen 16

Typing basics 16

Home screen status indicators 19

Message list status indicators 20

Phone status indicators 20

Calendar status indicators 20

Camera status indicators 21

Wireless coverage indicators 21

Start using your device....23
Make a call....23
Send an email message....23
Send an SMS text message....24
Take a picture....24
Record a video....25
Visit a web page....25
Schedule an appointment....26
Pair with a Bluetooth enabled device....26
About using your device with a computer....27
About switching devices....29
Synchronize data between your device and your computer....30
Insert a media card....30
About connecting to a GSM or UMTS network....31
Insert the SIM card and battery....32
Find more information....34
Carry your device....35

Troubleshooting....37
I cannot connect to a wireless network....37
I cannot associate my device with an email address....37
I cannot make or receive calls....37

Legal notice....39

Welcome to BlackBerry!

Get ready to experience the freedom and connectivity of your all-in-one mobile solution. Setting up your BlackBerry® Storm™ smartphone is easy. After you complete the setup wizard, take some time to explore the features on your device. This guide provides tips and instructions to help you learn the basics quickly.

Set up your device

Insert the battery

1. Slide up the release buttons for the battery cover and lift off the battery cover.
2. Insert the battery so that the metal contacts on the battery align with the metal contacts on your BlackBerry® device.
3. Slide the metal notches at the top of the battery cover into the slots at the top of the device.
4. Push down the battery cover so that it clicks into place.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

Figure 1. Remove the battery cover

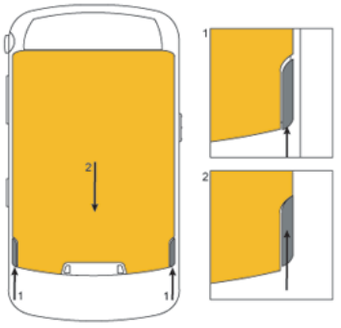


Figure 2. Insert the battery

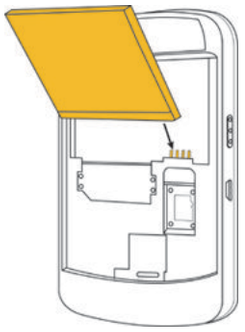
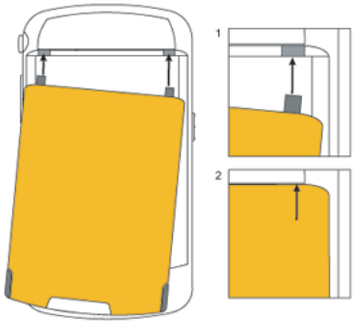


Figure 3. Replace the battery cover



Charge the battery

1. Connect the small end of the travel charger cable to the micro-USB port on the side of your BlackBerry® device.
2. If necessary, perform one of the following actions:
   - Insert the plug blade attachment into the power adapter.

- Fold down the plug blades on the power adapter.

3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.

Figure 4. Connect the travel charger cable to your device

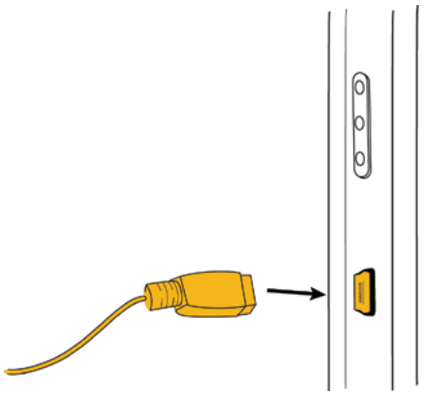
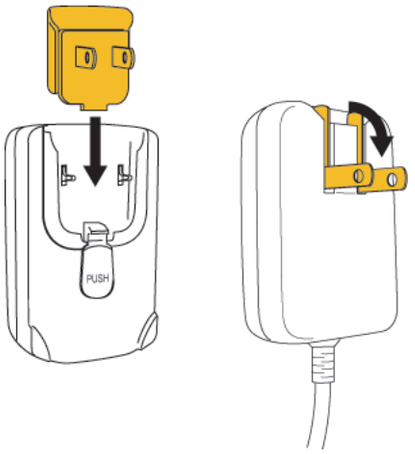


Figure 5. Insert the plug blade attachment or fold down the plug blades (if necessary)



You can use the USB cable that came with your device to connect your device to your computer for charging. For more information, see the "About using your device with a computer" topic.

Battery power level indicators

	full battery power		battery charging
	low battery power		

Complete the setup wizard

The setup wizard is designed to help you learn about typing, change options to personalize your BlackBerry® device, and set up one or more email addresses.

1. On the Welcome screen, read the setup wizard introduction.
2. Click **Continue**.
3. Complete the instructions on the screen.

Note: If the Welcome screen does not appear automatically, on the Home screen, press the key. In the **Setup** folder, click **Setup Wizard**.

About email setup options

If you have not already set up an email address, you can use one of following options to set up email. Depending on your wireless service provider, the available options might vary.

- **BlackBerry Internet Service option:** Use this email setup option to create a new email address for your device or to associate your device with one or more (up to ten) existing email addresses. This option is most common for individual users. You can set up email using this option by selecting the **I want to create or add an email address** option in the setup wizard on your device.
- **BlackBerry Enterprise Server option:** Use this email setup option to associate your device with a Microsoft® Outlook® work email account, IBM® Lotus Notes® work email account, or Novell® GroupWise® work email account and to take advantage of advanced capabilities for wireless data synchronization. If your administrator has provided you with an activation password, you can set up email using this option by selecting the **I want to use a work email account with a BlackBerry Enterprise Server** option in the setup wizard on your device. If you do not have an activation password, contact your administrator.
- **BlackBerry Desktop Redirector option**: Use this email setup option to associate your device with a Microsoft Outlook (Workgroup Installation) email account. You can set up email using this option by installing the BlackBerry® Desktop Software and selecting the BlackBerry Desktop Redirector option. If you use this email setup option, you must keep your computer turned on to receive email messages.

Add or create an email address using the setup wizard

1. In the setup wizard, on the email setup screen, select the **I want to create or add an email address** option. Click **Next**.
2. Click **Next**.
3. If necessary, click **Update Now**.
4. If necessary, click **Create New Account**.
5. To accept the terms of the license agreement, select the **Yes** option. Click **I Agree**.
6. If necessary, type a login user name and password of your choice. Click **Next**. Record your user name and password in a safe place.
7. Complete the instructions on the screen.

Learn the basics

Lock key
Lock/unlock the screen

Left Convenience key
Open the voice dialing application

Micro-USB port

Menu key
Open the menu in an application

Send key
Open the phone
Call a highlighted phone number

Mute key
Play/pause a media file
Mute a call

Headset jack

Volume keys

Right Convenience key
Open the camera
Autofocus
Take a picture

Escape key
Move back a screen
Close a menu

End/Power key
Return to the Home screen
End a call
Turn on/off your device

Move around the screen

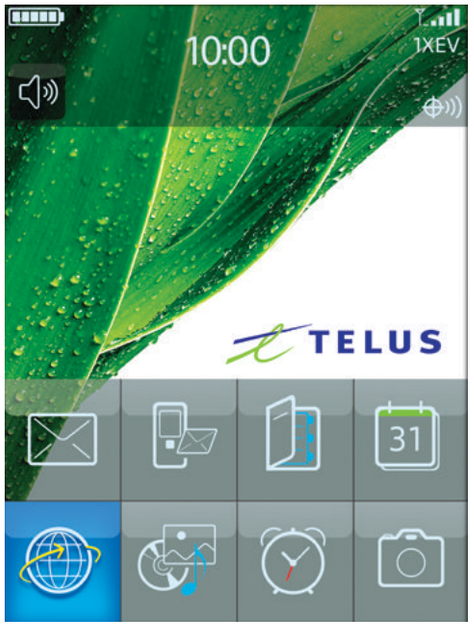
- To select an item, click (press) the item.
- To scroll down, slide your finger up.
- To scroll up, slide your finger down.
- To highlight an item, touch the screen lightly.

For more information about SurePress™ touch screen navigation, see the setup wizard on your BlackBerry® device.

Applications

By default, a select number of applications appear on the Home screen. To view more applications on the Home screen, press the key. Take some time to explore the applications that are available on your BlackBerry® device. Here are a few applications to get you started.

Figure 6. Home screen



	Click **Setup Wizard** in the **Setup** folder to learn about typing, change options to personalize your device, and set up your email address. The setup wizard also provides links to information about common tasks.
	Click **Email Settings** in the **Setup** folder to set up one or more email addresses or change BlackBerry® Internet Service email options.
	Click **Browser** to visit web pages or view the browser bookmark list.
	Click **Camera** to take a picture.
	Click **Video Camera** in the **Applications** folder to record a video.

	Click **Media** to view saved songs, ring tones, videos, or pictures.
	Click **Messages** to view a list of your messages.
	Click **Options** to view the main list of device options. You can also access additional options from the menu in each application.
	Click **Contacts** to view your contact list or add a new contact.
	Click **Help** to view the user guide for your device.

Move between screens

- To move back a screen, press the key.
- To return to the Home screen, press the key.
- To move to the next item, slide your finger to the left quickly.
- To move to the previous item, slide your finger to the right quickly.

For more information about touch screen navigation, see the setup wizard on your BlackBerry® device.

Open a menu

- To open a menu in any application to access options and available actions, press the key.
- To close a menu, press the key.

Change your screen orientation

To switch between portrait view and landscape view, turn your BlackBerry® device sideways.

Figure 7. Portrait view

Figure 8. Landscape view

About the SurePress touch screen

The innovative SurePress™ touch screen on your BlackBerry® device SurePress combines a traditional touch screen experience with a responsive click technology. When you type or click items on the screen, the SurePress touch screen is designed to give you tactile feedback, providing you with a familiar computer-style experience.

Typing basics

About typing

When you need to type, your BlackBerry® device displays one of three keyboard styles automatically, based on the field that you type in and the orientation of your device.

If you are using your device in portrait view, you can switch between the SureType® technology keyboard and the multi-tap keyboard. These keyboards show more than one letter on each key.

SureType technology combines a traditional phone-style key layout with a familiar computer-style letter layout. SureType technology is designed to predict words as you type them.

If you are using your device in landscape view, you can type on a keyboard that uses a computer-style letter layout with one letter on each key.

Switch typing input methods when typing

To perform this task, you must be using your device in portrait view.

1. Press the **Menu** key.
2. Click **Enable Multitap** or **Enable SureType**.

Type text using SureType technology

To perform this task, you must be using your device in portrait view.

1. Press the letter key once for each letter in a word.
2. Perform one of the following actions:
    - To select an item from the list that appears when you type and start typing a new word, highlight the item. Press the **Enter** key.
    - To select an item from the list that appears when you type and continue typing the same word, click the item.
    - To change a letter in a word that you are typing, highlight the letter. Click the alternate letter that appears on the screen.

To change a letter in a word after you finish typing the word, click the word. Highlight the letter. Click the alternate letter that appears on the screen.

Type text using multi-tap

To perform this task, you must be using your device in portrait view.

- To type the first letter on a key, press the letter key once.
- To type the second letter on a key, press the letter key twice.

- To type the third letter on a key, press the letter key three times.
- To type the fourth letter on a key, press the letter key four times.

Typing indicators

	multi-tap input mode		typing input language
	Shift mode		Alt mode
	number lock mode		

Typing shortcuts

- To insert a period, press the **Space** key twice. The next letter is capitalized.
- To capitalize a letter, hold the letter key until the capitalized letter appears.
- To turn on NUM lock, hold the **123** key until the lock indicator appears on the **123** key. To turn off NUM lock, press the **123** key again.
- To turn on CAP lock, hold the **Shift** key until the lock indicator appears on the **Shift** key. To turn off CAP lock, press the **Shift** key again.
- To insert an at sign (@) or a period (.) in an email address field, press the **Space** key.
- To type a symbol, press the **Symbol** key. To see more symbols, press the **Symbol** key again.

- To place the cursor within text, click the screen. To move the cursor one character at a time, touch the screen near the cursor until the cursor changes from a solid box to an outlined box. Slide your finger to move the cursor.
- To cut or copy text and paste it into another application, simultaneously touch the screen before and after the text that you want to copy. Click the **cut** or **copy** icon at the bottom of the screen. Place the cursor where you want to insert the cut or copied text. Press the **Menu** key. Click **Paste**.
- To change the typing input language quickly when you are using your BlackBerry® device in landscape view, click the **globe** icon. Click an input language.

Home screen status indicators

	alarm set		missed call count
	unopened message count		sending data
	missed calendar reminder		receiving data
	voice mail message		roaming
	Bluetooth® technology is turned on		paired with Bluetooth enabled device

Message list status indicators

	unopened message		filed message
	opened message		sent message
	message with an attachment		message is sending
	message is high priority		message not sent
	SMS text message		draft message

Phone status indicators

	missed call		received call
	placed call		

Calendar status indicators

	reminder set		meeting

recurring appointment or meeting	exception to recurring appointment or meeting
calendar entry with notes	

Camera status indicators

flash is turned on	automatic flash mode
flash is turned off	slow shutter speed

Wireless coverage indicators

Indicators on the Home screen display the wireless coverage level for the area in which you are using your BlackBerry® device.

3G	You can use the phone, send and receive email messages, PIN messages, and SMS text messages. You can use the phone and send and receive email messages or use the browser simultaneously.
1XEV EDGE	You can use the phone, send and receive email messages, PIN messages, SMS text messages, and use the browser with a high-speed data connection.
1X	You can use the phone, send and receive email messages, PIN messages, SMS text messages, and use the browser.

GPRS	
1x	You can use the phone and send and receive SMS text messages.
D	
3G	
edge	
3g	
GSM	
gprs	
SOS	You can only make emergency calls.
OFF	Your connection to the wireless network is turned off.
X	You are not in a wireless coverage area.

Start using your device

Make a call

1. In the phone application, perform one of the following actions:
   - Type a phone number.
   - Click the **contacts** icon. Type part of a contact name. Highlight a contact or phone number.
2. Press the key.

To end the call, press the key.

Send an email message

1. In a message list, press the key.
2. Click **Compose Email**.
3. In the **To** field, perform one of the following actions:
   - Type an email address.
   - Type a contact name.
   - Type part of a contact name. Click a contact.
4. Type a message.

5. Press the key.
6. Click **Send**.

Send an SMS text message

You can send an SMS text message to up to ten recipients.

1. In a message list, press the key.
2. Click **Compose SMS**.
3. In the **To** field, perform one of the following actions:
   - Type an email address.
   - Type an SMS phone number (include the country code and area code).
   - Type a contact name.
   - Type part of a contact name. Click a contact.
4. Type a message.
5. Press the key.
6. Click **Send**.

Take a picture

1. In the camera, if necessary, perform the following actions:
   - To zoom in to or out from a subject, slide your finger up or down.

- To lock the focus on a subject, press the **Right Convenience** key halfway.

2. To take a picture, click the **camera** icon.

Note: The approximate number of pictures that you can save to the device memory or the media card appears in the lower-left corner of the screen. If you save pictures to the device memory, you can insert a media card into your BlackBerry® device to save more pictures.

Record a video

1. In the video camera, click the **record** icon.
2. To pause recording, click the **pause** icon again.

Note: The approximate amount of memory available for saving videos to the device memory or the media card appears in the lower-left corner of the screen.

Visit a web page

Depending on your wireless service provider, multiple browsers might appear on your BlackBerry® device. For more information about the charges associated with using each browser, contact your wireless service provider.

1. In the browser, perform one of the following actions:
   - If a web address field appears on the screen, type a web address.
   - If a web address field does not appear on the screen, press the key. Click **Go To**. Type a web address.

2. Press the **Enter** key.

Schedule an appointment

1. In a calendar, press the key.
2. Click **New**.
3. Type the appointment information.
4. If the appointment recurs, change the **Recurrence** field.
5. Press the key.
6. Click **Save**.

Pair with a Bluetooth enabled device

Some Bluetooth® enabled devices have a passkey that you must type before you can pair with them.

1. In the Bluetooth setup application, click **Search** or **Listen**.
2. If necessary, click a Bluetooth enabled device.
3. If necessary, type the passkey for the Bluetooth enabled device on your BlackBerry® device.
4. If necessary, type the passkey for the Bluetooth enabled device on the Bluetooth enabled device.

About using your device with a computer

You can install the BlackBerry® Desktop Software on your computer and connect your BlackBerry device to your computer to perform any of the following actions:

- Charge your device.
- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your device and your computer.
- Back up and restore device data.
- Transfer files between your device and your computer.
- Add applications to your device.
- Set up and manage email message forwarding or wireless calendar synchronization if your administrator has advised you to do so.
- Set up and manage email message forwarding using the BlackBerry Desktop Redirector to forward email messages from a Microsoft® Outlook® (Workgroup installation) email account that resides on a Microsoft Exchange Server version 5.5 or later.

For more information about synchronizing data, backing up or restoring data, adding applications, or other functions, see the *BlackBerry Desktop Software Online Help*.

System requirements

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later

- Microsoft® Windows® 2000, or later
- BlackBerry® User Tools CD
- available USB port

Install the BlackBerry Desktop Software

1. Verify that your BlackBerry® device is not connected to your computer.
2. Insert the *BlackBerry® User Tools CD* into the CD drive on your computer.
3. Click **BlackBerry Desktop Software**.
4. Complete the instructions on the screen until the Setup Type screen appears.
5. On the Setup Type screen, perform one of the following actions:
   - If you do not want to use the BlackBerry® Desktop Software to synchronize certificates between your device and your computer, select the **Typical** option. Click **Next**.
   - If you want to use the BlackBerry Desktop Software to synchronize certificates between your device and your computer, select the **Custom** option. Click **Next**. In the **Certificate Synchronization** drop-down list, click **This feature, and all subfeatures, will be installed on local hard drive**.
6. Complete the instructions on the screen.
7. When the installation is complete, connect the smaller end of the USB cable to the USB port on the side of your device.

8. Connect the larger end of the USB cable to the USB port on your computer.

If the BlackBerry® Desktop Manager does not open automatically, on the taskbar, click **Start** > **Programs** > **BlackBerry** > **Desktop Manager**.

About switching devices

You can import data from your current BlackBerry® device, Palm® device, or Windows Mobile® powered device to your new BlackBerry device using the switch device wizard tool of the BlackBerry® Desktop Manager. For more information about switching devices, see the *BlackBerry Desktop Software Online Help*.

Switch devices

To perform this task you must install the most recent version of the BlackBerry® Desktop Software.

1. Connect your current device to your computer.
2. Open the BlackBerry® Desktop Manager.
3. Click **Switch Device Wizard**.
4. Click **Start**.

5. Complete the instructions on the screen.

Note: Changes that you made to sound profiles on your current BlackBerry device are not imported to your new device.
If you are switching from a BlackBerry device that is associated with the BlackBerry® Internet Service, on your new BlackBerry device, in the setup wizard, open the email setup screen. Update your device PIN.

Synchronize data between your device and your computer

1. Connect your BlackBerry® device to your computer.
2. Open the BlackBerry® Desktop Manager.
3. Click **Synchronize**.
4. Select the check box beside one or more actions.
5. Click **Synchronize**.

Insert a media card

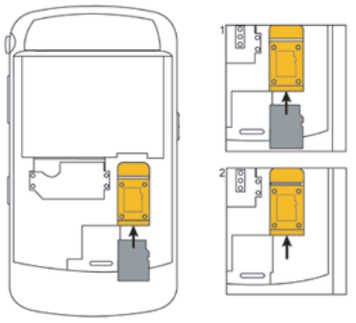
Use a microSD media card to extend the memory available on your BlackBerry® device for storing media files such as songs, ring tones, videos, or pictures. The media card might be sold separately from your device.

1. Slide up the release buttons for the battery cover and lift off the battery cover.

2. Hold the media card so that the metal contacts on the media card face down and point toward the top of your device and the notch on your media card is on the right.
3. Slide the media card into the media card slot until it stops.

To remove the media card, slide the media card out of the slot.

Figure 9. Insert the media card



About connecting to a GSM or UMTS network

In global roaming mode, your BlackBerry® device is designed to connect to an appropriate CDMA, GSM®, or UMTS network automatically when you travel. Your wireless service provider must provide you with a SIM card that is set up for global roaming services before you can connect to a GSM or UMTS network. When you insert the SIM card, your device is designed to prompt you to switch to global roaming mode. When you remove the SIM card, your device scans for CDMA networks only.

For more information about global roaming and roaming fees, contact your wireless service provider.

Insert the SIM card and battery

Your SIM card is a small rectangular plastic card that stores important information about your wireless service. Your SIM card might already be inserted in your BlackBerry® device.

1. Slide up the release buttons for the battery cover and lift off the battery cover.
2. If the battery is inserted, remove the battery.
3. If your SIM card is already inserted, proceed to step 8.
4. Remove the SIM card from any packaging.
5. Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner of the SIM card points toward the bottom-left corner of your device.
6. Slide the SIM card into the SIM card holder until it stops.
7. Insert the battery so that the metal contacts on the battery align with the metal contacts on your device.
8. Slide the metal notches at the top of the battery cover into the slots at the top of the device.
9. Push down the battery cover so that it clicks into place.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

Figure 10. Remove the battery cover

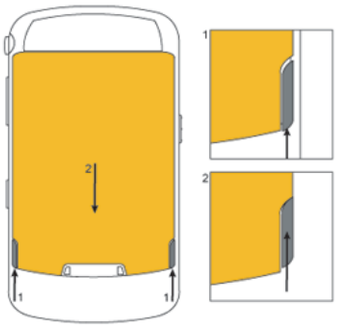


Figure 11. Insert the SIM card

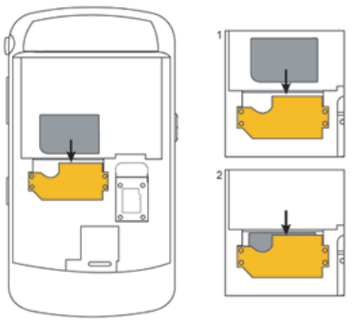


Figure 12. Insert the battery

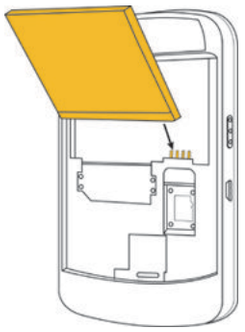
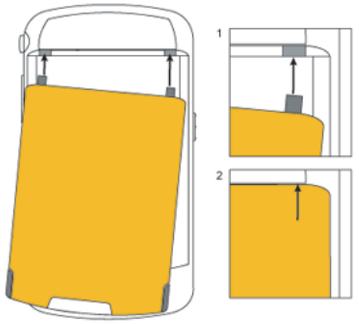


Figure 13. Replace the battery cover



Find more information

- To view the user guide for your BlackBerry® device, click **Help** in the application list or in an application menu.
- To view the BlackBerry® 101 tutorial, user guide, safety and product information booklet, or software license agreement and warranty for your device, insert the *BlackBerry® User Tools CD* that came with your device into the CD drive on your computer.
- To find information about your wireless network or your wireless service plan, visit your wireless service provider web site.
- To find software, games, and accessories for your device, visit www.discoverblackberry.com.
- To buy accessories for your device, contact your wireless service provider or visit www.shopblackberry.com.

Carry your device

Your BlackBerry® device might not come with a holster (body-worn carrying solution equipped with an integrated belt clip). If you wear the device on your body, always put the device in a holster with an integrated belt clip supplied or approved by Research In Motion (RIM). Carrying solutions, including RIM approved carrying solutions and carrying solutions not approved by RIM, that do not come equipped with an integrated belt clip should not be worn or carried on the body. For more information about carrying your device, including separation distances when wearing your device, see the *Safety and Product Information* booklet on the *BlackBerry® User Tools CD* that came with your device.

To purchase RIM approved holsters equipped with an integrated belt clip or other accessories for your device, contact your wireless service provider or visit www.shopblackberry.com.

Troubleshooting

I cannot connect to a wireless network

Try performing the following action:

- Verify that you have turned on the connection to the wireless network.

I cannot associate my device with an email address

Try performing the following actions:

- On the email setup screen, verify that you have typed all the email address information correctly.
- Verify that the email address is associated with a supported email account (for example, a POP3 email account or an IMAP email account). For more information about supported email accounts, contact your wireless service provider.

I cannot make or receive calls

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network.

- If you have traveled to another country and you have not changed your smart-dialing options, dial the full phone number, including the country code and area code, for your contact.
- If you are not receiving calls, verify that call forwarding is turned off.
- If you have more than one phone number associated with your device, verify that the phone number that you want to make calls from and receive calls to is set as your active phone number.

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